

# Ninja Paintball

## Terms & Conditions for Hydrotest / Recertification

Please read our "Terms & Conditions" below. You must agree to the terms outlined in this document for Ninja to perform the services you request. By signing the document below, you are agreeing to the terms and conditions. If there is no signature on the document you send in with your air system, we will be unable to perform any work.

**NOTE:** The Cylinder(s) MUST be empty prior to shipping to Ninja Paintball. Cylinder must have all decals, stickers, tank covers, etc., removed prior to shipment.

### **DO NOT REMOVE OR ATTEMPT TO REMOVE THE MANUFACTURERS LABEL !**

I. If Cylinders are received with, decals, stickers etc. Ninja Paintball will attempt to remove the decals, stickers etc. from the cylinder for an additional charge of \$7.00. Ninja Paintball reserves the right to decline testing a cylinder due to non-removal of labels, decals, etc. The cylinder will not be tested and customer is responsible for the return freight charge. NINJA PAINTBALL IS NOT RESPONSIBLE FOR CUSTOMER TANK COVERS OR ANY OTHER TANK ACCESSORY.

II. Ninja Paintball is not liable for damage that occurs to the valve / regulator or cylinder during removal process of the valve / regulator from the cylinder. Ninja Paintball will inspect the regulator "cylinder" threads (thread that screws into your cylinder) for damage. Ninja Paintball reserves the right to refuse installation of a regulator due to unsafe or damaged threads.

III. Customer is responsible for all shipping charges to Ninja Paintball. Customer is responsible for protecting the valve/regulator and cylinder from damage during the shipping process. Customer is responsible for filing damage claims with the shipper. Ninja Paintball accepts customer(s) valve / regulator and cylinder in "as is" condition when received at Ninja Paintball facility. Ninja Paintball is not responsible for damage claims related to shipping to and from our facility. All claims must be filed by the customer with the carrier.

IV. Ninja Paintball will test all cylinders per DOT CFR 49 and CGA requirements Cylinders that fail DOT CFR 49 test requirements will be condemned in accordance with DOT CFR 49 and CGA requirements. The condemned cylinder and valve / regulator will be returned to the customer. Valve / regulator will not be installed on condemned cylinders. V. REFUNDS ARE NOT ISSUED ON CONDEMNED CYLINDERS.

VI. Ninja Paintball will reinstall the regulator using a red thread locker.

NOTE: THE THREAD LOCKER IS NOT A PERMANENT SEALANT AND IS USED PRIMARILY TO HELP REDUCE THE REMOVAL OF THE REGULATOR FROM THE BOTTLE WITHOUT THE USE OF TOOLS. THIS IS FOR YOUR SAFETY AND WE RECOMMEND THE USE OF A THREAD LOCKER.

VII. Customer may elect NOT to have Ninja Paintball install the regulator. Ninja Paintball recommends that the customer have a qualified air smith install the valve / regulator to the cylinder. Ninja Paintball is not responsible for valve / regulator installation not performed by Ninja Paintball. Ninja Paintball is not responsible for the safe use of the valve / regulator and cylinder once they leave the Ninja Paintball location.

NOTE: NINJA PAINTBALL WILL NOT INSTALL A REGULATOR WHICH WE DETERMINE IS UNSAFE. ONE OF OUR OEM FACTORY CERTIFIED AIR SMITHS WILL CONTACT YOU WITH INFORMATION REGARDING YOUR VALVE / REGULATOR.

VIII. Cylinders returned to Ninja Paintball for non delivery will be held by Ninja Paintball until customer pays for return shipping charges. Ninja Paintball is not responsible for cylinders not claimed and paid for within 30 days.

### **Please ship your bottle to:**

Ninja Paintball  
186 Virginia Road  
Crystal Lake, IL 60014

\*YOU MUST WRITE "HYDRO" ON THE OUTSIDE OF THE BOX PRIOR TO SHIPPING IT TO US. ONCE SERVICES HAVE BEEN PERFORMED, WE WILL CALL YOU FOR YOU PAYMENT AT THE NUMBER YOU LIST ON THE CONTACT AND SERVICES FORM.

# CONTACT INFORMATION AND SERVICES FORM

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Signature\_: \_\_\_\_\_

Date: \_\_\_\_\_

## HYDROTEST SERVICES ONLY

- \_\_\_\_\_ - Hydrotest Bottle – (Hydrotest bottle only)  
PRICE: \$35.00
- \_\_\_\_\_ - Hydrotest Bottle – (Remove regulator, Hydrotest bottle, Do not re-install regulator)  
PRICE: \$40.00
- \_\_\_\_\_ - Hydrotest Bottle – (Remove regulator, Hydrotest bottle, Re-install regulator)  
PRICE: \$45.00

## HYDROTEST AND INSTALL NEW NINJA REGULATOR

- \_\_\_\_\_ - Hydrotest Bottle and install new Ninja 3000psi Standard Adjustable Regulator  
PRICE: \$75.00
- \_\_\_\_\_ - Hydrotest Bottle and install new Ninja 4500psi Standard Adjustable Regulator  
PRICE: \$75.00
- \_\_\_\_\_ - Hydrotest Bottle and install new Ninja 4500psi Ultralite Adjustable Regulator  
PRICE: \$80.00
- \_\_\_\_\_ - Hydrotest Bottle and install new Ninja PRO Adjustable Regulator  
PRICE: \$95.00
- \_\_\_\_\_ - Hydrotest Bottle and install new Ninja PRO SLP (Super Low Pressure) Regulator  
PRICE: \$95.00
- \_\_\_\_\_ - Hydrotest Bottle and install new Ninja PRO SHP (Super High Pressure) Regulator  
PRICE: \$95.00

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## REPAIR SERVICES

Ninja offers repair services on Ninja products and on any bottle. Before you send us your bottle, you can connect with our sales staff and techs using Skype and a web camera so we can visually inspect your bottle, prior to you shipping it to us. If you do not have a web camera and Skype, you can email us pictures of the damage for a visual inspection and estimate.

We can repair Ninja products and in certain cases, chips in the outer coating on carbon fiber air bottles. Normal cost for a quarter-sized chip is \$19.95 (Price will depend on the severity of the damage and how many chips we need to repair). Please call us at 877-646-5287 to get an email to send pictures if you need an estimate.

## **PAYMENT INFORMATION**

Ninja Paintball accepts major credit cards (American Express, Visa, Mastercard, and Discover) as well as Paypal for payment. If you would like to pay by credit card, please supply us with the credit card number, expiration date, ccv code, as well as the billing address for the credit card. If you would like to pay using Paypal, please let us know which Paypal email to send the payment request to. Once services have been performed, we will charge your credit card or send you a Paypal payment request and once payment is made, we will ship your products back to you.

### **CREDIT CARD PAYMENTS**

Credit Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ CCV Code: \_\_\_\_\_

Billing Street Address1 : \_\_\_\_\_

Billing Street Address2 : \_\_\_\_\_ City: \_\_\_\_\_

\_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Signature: \_\_\_\_\_

### **PAYPAL PAYMENTS**

Paypal Email Address: \_\_\_\_\_

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